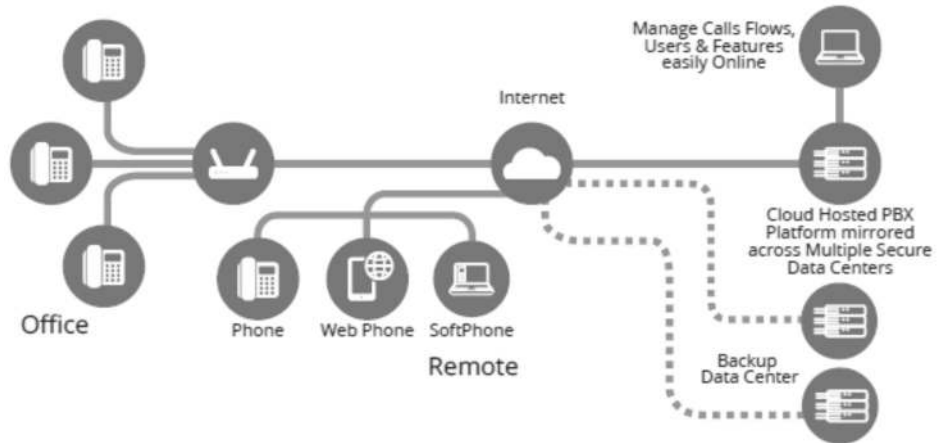




# Hosted PBX

Is your PBX giving you the flexibility and features you need at the right price for your business?

- Increasing total cost of ownership (TCO) and risk of hosted or premise-based, traditional phone systems
- Escalating charges for long distance and international calling
- Time-consuming setup, monitoring, and maintenance of inflexible PBX systems
- Complexity of managing multiple phone systems and service providers across various locations
- Frustration of trying to reach telecommute or on-the-road employees with numerous phone numbers



## We give you more—for less!

Reducing communication complexity and costs, Beanfield's highly-scalable Hosted PBX solution—and optional SIP Trunking—enables your business to be more flexible, productive, and competitive.

As an “everything included” communications package with advanced messaging, conferencing, and call routing for single or multiple office locations, Hosted PBX includes phone equipment, installation, setup, training, 24x7 monitoring, and remote support. Advanced software capabilities include auto attendant and contact centre features, along with built-in analytics for optimizing your business communications.

Hosted PBX eliminates the need for the large, upfront capital expenditures associated with deploying traditional, premise-based PBX systems. It offers a simple, subscription-based, per-seat model offering instant scalability as your user volumes change.

Hosted in the cloud for anywhere, anytime, any device support, Hosted PBX can be managed either in-house or by Beanfield experts. Proactive 24/7/365 monitoring and prioritized, same-day support from experienced, business support technicians provide the 99.9% guaranteed availability your business demands.

## Beanfield's Hosted PBX delivers superior features at a lower cost

Advanced messaging, conferencing, call routing, crystal clear audio, 24x7 premium support, and subscription-based, per seat licensing offer predictable monthly operational expenditure and “everything included” communications package your employees and business demand—all at one affordable price.

- ✔ **“Everything included” communications package**  
A single, end-to-end, advanced messaging, conferencing, and call routing package for single or multiple office locations.
- ✔ **Single network for voice and data**  
Eliminate the need for multiple networks and wiring systems with ultra-reliable, ultra-fast Urban fibre internet.
- ✔ **Flexible mix and match plans**  
Pay only for the seats you use with flexible pricing models that allow you to instantly scale up or down as volumes change.
- ✔ **Reduced maintenance costs**  
Shift CapEx to OpEx and save expenditure on expensive contractors for setup and maintenance.
- ✔ **Predictable costs with both standard and add-on features**  
Control costs with Canada-wide long distance calling and discounted North America and international calling.
- ✔ **Guaranteed 99.99% uptime SLA**  
Continuous communications with consistent QoS built on reliable, high-speed fibre connections.
- ✔ **Rapid recovery from an unlikely network interruption**  
Geo-redundant data centers and optional redundant routing for critical service continuity and business protection.
- ✔ **Flexible handset acquisition**  
Purchase handsets upfront or bundle your handset rental with your phone service instead of owning proprietary equipment.
- ✔ **Mobile operations**  
Empower your staff to do business from anywhere and improve the customer experience.
- ✔ **24/7/365 pro-active monitoring and support**  
24/7 connection monitoring by highly trained and professional technical IT staff ensures a stable environment.
- ✔ **End-user Portal**  
Reduce support overhead by empowering your end-users to review call logs, manage voicemail, and change personal settings.
- ✔ **Manager Portal**  
Control all functions and features of your phone system in-house for faster moves, adds, and changes.



Take advantage of Beanfield's HostedPBX features ... everything you need in one simple package

Business Features		
Unlimited local and Canadian Long distance*		Multiple Devices with the same extension
Call Conference (3-wayCalling)		Ten-Digit Dialling
Click to Dial	Caller ID	Hunt Groups
Voicemail	Caller ID Block	Do Not Disturb
Voicemail to Email	Simultaneous Ring	Mobile Apps
Call Forwarding	Digital/Virtual Receptionist	Local Number Portability
Call Screening	Music and Messages on Hold	Admin Web Portal
Call Transfer	Emergency Assistance (911)	User Web Portal
Call Hold	Find Me -Follow Me	Call Logs

\* Reasonable use policy

### Become nimble and fast with Beanfield's HostedPBX guarantee

- Increase productivity, streamline operations, and improve customer service
  - Built-in scalability, automatic rerouting, and scheduled backup to assist with regulatory compliance
  - Streamlined business communication with find me/follow me call routing and voicemail-to-email alert services
  - Guaranteed 99.99% availability with fully redundant infrastructure and operations
- Increased user satisfaction with crystal clear audio and consistent performance
  - Vast choice of SIP compliant phones and hosted PBX hardware with lifetime warranties
  - Enriched auto attendant and call forwarding features ensure reachability for employees and customers
  - 24x7x365 monitoring and remote support by highly trained and professional technical IT staff
- Superior value at an affordable price
  - Flexible, subscription-based pricing for residences, businesses, and call centers based on features and users
  - Simplified administration and management with self-service web portal and built-in analytics
  - Predictable monthly operational expenditure and consolidated billing for ultrafast internet and PBX services

Call us.